



CASE STUDY

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BNSF Logistics Increases Customs Compliance Ratings

Company Profile

Worldwide manufacturer of work apparel.

Business Challenge

The company imports from multiple countries with various Free Trade Agreement opportunities creating additional compliance responsibilities. Their original Customs Broker made data entry errors and in audits of the entries was able to achieve only an 87% overall compliance rating.

Solution

BNSF Logistics was selected as the Customs Broker to handle the Customs entry process and has improved their compliance rating to a consistent 99%.

Process/Procedure

BNSF Logistics in collaboration with the importer created Standard Operating Procedures, detailed processes, and provided quality and trained personnel to handle the Customs entry process. With their combined efforts the compliance rate immediately improved to a range of 98 -100%. Through checks and balances, consistent training, and reviews conducted with the importer, BNSF Logistics achieved an overall 99% compliance rate on a consistent basis and continues to improve processes with a goal of achieving 100%.

BENEFITS ACHIEVED

- Improved compliance rating
- Increased efficiencies
- Established processes and procedures that can be tracked and verified
- Reduction in customs penalties and costs

